

# What You Should Know About Providing Services to a Quarantined Person



Novel coronavirus information for quarantine housing workers

February 2020

You are working at a facility that is providing housing services to someone who was quarantined. Quarantine is used to separate and restrict the movement of people who were exposed to a contagious disease to see if they become sick. It does not mean that they are currently sick. If they become sick, they have instructions to follow to make sure that they get the medical care that they need. They will stay in quarantine for 14 days because people who are infected with coronavirus would develop symptoms sometime between 2 and 14 days after the virus gets inside their body. Not everyone who is exposed or in quarantine will become sick.

## Things to know about providing housing services to quarantined people

- No special cleaning is required. Continue to use the cleaning products provided by your employer.
- It is safe to handle their laundry, bed linens and towels.
- It is safe to deliver food to the guests. Handle their used dishes, cups and utensils as you would for other guests.
- Be kind! The guests are going through a lot, may be scared or upset about being quarantined. Make them feel welcome.

*When a person is sick coronavirus spreads:*

*-Through droplets that come from coughs and sneezes*

*-Touching an object or surface that has droplets from a sick person on it, then touching your eyes, nose or mouth*

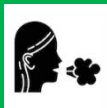
*-Close contact with those who are sick (within 6 feet for 10 minutes or more)*

## Coronavirus Symptoms

Fever

Cough

Shortness of breath



Symptoms can be mild to severe. Many of the people who had severe illness had other health problems or were older adults.

## Coronavirus prevention is like preventing other common seasonal viruses

1. Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use alcohol-based hand sanitizer.
2. You do not need to wear a mask when providing services to the quarantined person. Remember, quarantine is for healthy people.

If you have questions about the coronavirus you can call 1-800-222-1222 for more information. They are available 24 hours each day and can take calls in many languages.

